

Emergency Contacts

East Suffolk Council – 03330162000 or 01502 827133 - out of hours

Contact East Suffolk for anything involving parks, the Council building on London Road, public toilets.

Suffolk County Council Highways - 0345 606 6171 emergency and out of hours line

Streetlights, road signs, footpaths, pot holes, road hazards including flooding and blocked drains.

Non-emergencies can be reported on the SCC website and on 0345 606 6067

Environment Agency – emergency line 0800 80 70 60 (24 hours)

Tidal or river flooding

UK Power Networks – 0800 31 63 105 (24 hours)

Power cut

National Grid Gas Supply – 0800 111 999 (24 hours)

Gas leaks or damage to pipes

National Grid Electricity Supply - 0800 40 40 90 (24 hours)

Damage to overhead wires or substations

RPSCA – 0300 1234 999

Injured wildlife

Customer First - 0808 800 4005 (24 hours)

To report a child at risk from abuse or neglect

If lives are at risk dial 999
before anything else